MLB The Show 20 PS4 Tournaments Fall Circuit Competition Rulebook

1.Game rules

The MLB The Show 20 PS4 Tournaments: Fall Circuit (alternatively the "Cup" or "Competition") Presented by PlayStation® is operated by Turtle Entertainment (alternatively "ESL" or "Tournament Organizer").

The Cup is a video game competition conducted using Sony Interactive Entertainment LLC ("PlayStation") MLB The Show 20 Diamond Dynasty mode ("MLB The Show 20") for the PlayStation®4 console ("PS4").

Participants (as defined below) must sign up for the Cup using the integrated tournament app on the PS4 ("Tournament App") or the ESL Play landing page. Participants who meet the eligibility requirements in the Player Eligibility section below (individually a "Player" or "competitor" or "Participant" or "you") must also (1) own or have access to MLB The Show 20 on the PS4; (2) own or have access to a PS4; (3) have a valid account on the PlayStation® Network ("PSN Account") and an associated PSN ID; and (4) have a valid subscription to PlayStation® Plus; (4) be residents of an applicable jurisdiction as outlined in Appendix B; and (5) have at least 5Mb of internet connection bandwidth to be able to broadcast.

The Grand Finals will be broadcast on Sony Twitch channels. By participating in the Cup, the Player grants to PlayStation, the Tournament Organizer and the MLB Entities the irrevocable, non-exclusive, transferable, sublicensable and assignable right to depict, without any additional consideration, and in perpetuity, in any and all media now or hereafter known, his/her likeness, image, name (including without limitation, screen name), words, voice, biographical information and/or gameplay for purposes of promoting, advertising or marketing the Cup, MLB The Show 20 or current or future events related to baseball (including, without limitation, e-sporting events).

2.Player Eligibility

2.1 Registration and acceptance of Official Rules

Players must link their PSN Account to their ESL account on the Tournament App or sign up on the ESL Play landing page. Players must read this MLB The Show 20 Fall Circuit Rulebook, including the Code of Conduct attached hereto as Appendix A and incorporated herein by this reference (collectively, the "Official Rules"), and ESL's privacy policy accessible at <u>https://www.eslgaming.com/privacypolicy</u> (the "Privacy Policy"). By entering the Competition, Players agree to be bound by the Official Rules and Privacy Policy. Once a Player has registered, they are considered for eligibility for the entire Cup tournament including the live finals.

2.2 Age

Each Player must be at least 18 years old or the age of majority in his/her jurisdiction of residence (if older than 18) as of the date of participation in the Cup.

2.3 Residence

Each Player must reside in one of these countries: USA or Canada. In order to be considered as a resident, a Player must be living in one of the countries that are listed above.

2.4 Employees & Conflicts of Interests

Employees of ESL, PlayStation, the MLB Entities (as defined below), and each of their respective affiliates, subsidiaries, representatives, advertising, promotion and publicity agencies, and the immediate family members or persons living in the same household of such employees are not eligible to participate in the Competition. The "MLB Entities" shall mean the Office of the Commissioner of Baseball ("BOC"), its Bureaus, Committees, Subcommittees and Councils, the Major League Baseball Clubs ("Clubs"), MLB Advanced Media, L.P., Major League Baseball Properties, Inc., The MLB Network, LLC, each of their parent, subsidiary, affiliated and related entities, any entity which, now or in the future, controls, is controlled by, or is under common control with the Clubs or the BOC and the owners, general and limited partners, shareholders, directors, officers, employees and agents of the foregoing entities.

2.5 Eligibility to play

All Players participating in the Cup must enter their Game ID correctly (PSN ID). The Game ID is required to verify if the correct user is playing. To participate you must meet the following requirements:

- You must be a registered player on the ESL Play platform.
- You must have an active MLB The Show 20 game ID in good standing and add it to your profile.
- Your account must be eligible to play online.

If you do not meet these requirements, you will be considered ineligible.

3.Competition Structure

3.1 Fall Circuit Schedule

Open Qualifier #1: August 22-23

Open Qualifier #2: September 5-6

Open Qualifier #3: September 19-20

Open Qualifier #4: October 3-4

Open Qualifier #5: October 17-18

Grand Final: October 24-25

The Tournament Organizer reserves the right to amend these dates in its sole discretion.

3.2 Open Qualifiers Format

- Game Mode: Diamond Dynasty
- Format: 1on1
- Tournament Type:
 - **Day 1:** Swiss Format (Top 128 goes to the next day, ties included)
 - Number of rounds: 6, no elimination
 - Bo1 (3 innings)
 - **Day 2:** Single Elimination Bracket
 - Ro128 Ro16: Bo3 (3 innings)
 - Ro8 Finals: Bo5 (3 innings)
- Team selection: A Diamond Dynasty Battle Royale team which will be drafted before the first match

3.3 Grand Final Format

- Game Mode: Diamond Dynasty
- Format: 1on1
- Tournament Type: Single Elimination Bracket
 - **Day 1:**
 - Ro128 Ro32: Bo3 (3 innings)
 - Day 2:
 - Ro16 to Ro4: Bo5 (3 innings)
 - Finals: Bo7 (3 innings)
- Team selection: A Diamond Dynasty Battle Royale team which will be drafted before the first match

For the broadcasted Grand Final, players will be able to see their invitation via email. Invited players need to confirm participation with admin via email within 24 hours of receipt and perform a Discord check-in the day prior to competition. During the Discord check-in

players will need to provide a "PS4 connection status" screenshot showing their bandwidth capabilities in order to guarantee the quality and stability of the stream during the tournament.

3.3.1 Match start time / Joining your game lobby

All matches start times will be communicated via discord live on the day of the tournament from the admin. All necessary steps will be communicated to the Player by admin staff. All communications will happen via Discord in real-time.

3.3.2 No show

Each player has **5 minutes** to show up to a Grand Final match. (scheduled Grand Final match start time +5 minutes as communicated via discord). Not showing up within 5 minutes results in a default loss.

3.3.3 Disconnection

In the event of a "Game Session has ended" or player disconnect that player will forfeit the match.

3.3.4 Match Disputes

- If any issues are encountered in a Grand Final match, it's the Players' responsibility to dispute via match support and discord notification to the admin staff. Non-support disputes or complaints will not be considered official.
- Players are responsible for providing proof of Grand Final match results in case of disputes. This can be done with screenshots of each victory or video replays uploaded to website such as Youtube or Twitch

3.4 Qualification

Players may qualify for the Grand Final in one of two ways:

- → Placing within the top 8 in one of the 5 Open Qualifiers.* (40 slots total)
- → Through the Overall Ranking. (88 slots total)

A total of 128 Players will qualify for the Grand Final.

* Players who already qualified through the Open Qualifiers (Top 8) won't be able to join other qualifiers to ensure new Players being able to gain their slot to the Grand Final too.

3.5 Overall Ranking - Points Distribution

Each Open Qualifier will contribute a specific amount of points to the players based on their last round played. The remaining slots for the Grand Final will be awarded according to the Overall Ranking, available on

https://play.eslgaming.com/mlbtheshow/playstation/mlb-the-show-20-fall-circuit

Last Round Played	Points
Ro16	30
Ro32	15
Ro64	5
Ro128	2

3.6 Tiebreakers

3.6.1 Open Qualifier

Top 128 Players, including ties*, will be playing "Day 2" in the Open Qualifiers.

* Tiebreakers are using the Buchholz system, i.e. the sum of wins of the contestant's opponents

3.6.2 Overall Ranking

In case of ties in the Overall Ranking, a last decider tournament will be played between the tied Players to determine who will advance to the Grand Final.

3.7 Seeding

Qualified players will be seeded based on their final rank in the qualifier, where the earlier qualifier will get the better seeding.

I.e. First place from Qualifier 1 will get Seed 1, First place from Qualifier 2 will get Seed 2 and so on.

The remaining seeds will be filled based on the Overall Ranking.

3.8 How to play

- Access the match event page (you will be able to see it in the my events tab)
- Click "Join Now" option

- MLB The Show 20 will start and you will be automatically matched with your opponent
- Play the match
- The result (win/loss) will be automatically submitted at the end of the match
- If any bug/problem is found, please contact support directly from the match event page
- As soon as the Competition starts, you will build up your team that will stay the same for the rest of the Competition. The following players restrictions will be enforced by the MLB The Show 20 game integration:
 - 2 Diamond players
 - 3 Gold players
 - 9 Silver players
 - 9 Bronze players
 - 2 Common players

In case the Competition needs to be played without the use of the MLB The Show 20 game integration the same limitations need to be honored. Players cannot exceed this number of players on their Competition's team, otherwise they can be disqualified.

Results are automatically submitted by the system at the end of the match.

In case the match is played manually without using the automatic game integration (just when an admin allows it) both Players are responsible for entering the correct results in one of the following manners:

- 1. On the ESL website
- 2. Through the Tournament App on the PS4

If the match is played without the automatic game integration, both Players are responsible for uploading screenshots of the game results at the end of the game. The screenshots must include the nicknames of both Players and the score. If a Player enters a defeat for himself, the match is automatically closed and scored. The result can then no longer be corrected. Entering a result while a match is in progress disqualifies the Player.

If you have a conflict in the game, please open a protest so that an admin can review the case and make a decision. The decision may also mean that both Players will be disqualified if there is insufficient evidence that either Player is the clear winner.

3.9 Protests

- If any issues are encountered in an Open Qualifier match, it's the Players' responsibility to create a protest and reach out to the admin team.
- In order to create a protest, go to the Open Qualifier match page in your PS4 ("Events" > "My Events" > Choose the Open Qualifier match for which you need assistance) and select the option "Go to Support Page".
- Players are responsible for providing proof of Open Qualifier match results in case of protests. This can be done with screenshots of each victory or video replays uploaded to websites such as YouTube or Twitch.

• For the Grand Final there are different rules, as set forth in Section 3.3.4 (Match Disputes).

3.10 Match media

All game media (screenshots and videos) must be kept by the Players for at least 15 days. Simulating or manipulating the game media is forbidden and will be punished.

3.11 Match Settings

The following configuration shall be the settings for each match:

- Mode: Diamond Dynasty
- Hitting: Hall of Fame
- **Pitching**: Hall of Fame
- Guess Pitch: OFF
- Quick Counts: OFF
- Strike Zone: ON
- Hot Zone: OFF
- Balks: OFF
- Umpire Balls & Strikes: Standard
- **Ejections**: OFF
- Injuries: OFF
- Presentation mode: 1

If any match has to be played without using automatic game integration, then the match must be played with the foregoing match settings.

All completed matches are presumed to have been played with the correct match settings and cannot be protested on account of any incorrect match settings. If any match setting is incorrect then the Player must protest such incorrect match settings at the beginning of the match.

3.12 Match Rules

3.12.1 Disqualification

As soon as both Players are being shown in a match, the match should be started as soon as possible. Intentional delay of the match may result in disqualification of the Player. If a Player does not show within 10 minutes of an Open Qualifier match, the unresponsive Player is disqualified and the Player that is waiting must create a Protest Ticket (which is available in the match event page) to receive a default win for the match.

If there is no result or comment after the round time has expired, no opponent has been reported as not present or a protest ticket has been opened, the Tournament Organizer has the right to disqualify Players from a Cup.

In case the match must be played manually (whenever an administrator allows it) Players who have set their PSN settings so that they cannot be added as friends or receive

messages will be excluded from the Competition in order to ensure that the Competition runs smoothly.

3.12.2 Technical Issues

Players are responsible for their own technical problems (Hardware/Internet).

Matches are not postponed due to such problems and must be played.

3.12.3 Illegal Actions & Bugs

Any actions that allow an unfair advantage are illegal.

This includes taking advantage of play bugs in any way.

4. PRIZING

Prizing distribution

The following prizes will be distributed to the Players based on their finishing position as stated below.

4.1 Open Qualifiers

- 1st: 1,050,000 MLB The Show 20 Stubs (ARV: 700 US\$)
- 2nd: 600,000 MLB The Show 20 Stubs (ARV: 400 US\$)
- 3 4: 150,000 MLB The Show 20 Stubs (ARV: 100 US\$)
- 5-8: 67,500 MLB The Show 20 Stubs (ARV: 50 US\$)
- 9-16: 24,000 MLB The Show 20 Stubs (ARV: 20 US\$)
- 17-32: 11,000 MLB The Show 20 Stubs (ARV: 10 US\$)
- 33 64: 5,000 MLB The Show 20 Stubs (ARV: 5 US\$)
- Every Player that completes sign-up, check-in and the first 6 rounds of an Open Qualifier tournament receives 1,000 MLB The Show 20 Stubs.

4.2 Grand Final

All MLB team-branded physical goods awarded as prizes will be based on the winner's favorite MLB team. Winners will need to provide their name, shipping address, favorite MLB team, shirt size and hat size to receive the physical goods. All items set forth below are subject to availability and the Tournament Organizer reserves the right to substitute an item of equal or greater value.

 1st - \$15,000, Team-branded Recliner (ARV: 640 US\$), Authentic Game Used Baseball in World Series (ARV: 300US\$), Custom Jersey (ARV: 150 US\$), Hat (ARV: 40 US\$), 1,050,000 Stubs (ARV: 700 US\$)

- 2nd \$5,000, Team-branded Gaming Chair (ARV: 450 US\$), Authentic Game Used Baseball from All Star Game (ARV: 200US\$), Custom Jersey (ARV: 150 US\$), Hat (ARV: 40 US\$), 600,000 Stubs (ARV: 400 US\$)
- 3rd \$3,000, Authentic Game Used Baseball from All Star Game (ARV: 200US\$), Custom Jersey (ARV: 150 US\$), Hat (ARV: 40 US\$), 150,000 Stubs (ARV: 100 US\$)
- 4th \$2,000, Authentic Game Used Baseball from All Star Game (ARV: 200US\$), Custom Jersey (ARV: 150 US\$), Hat (ARV: 40 US\$), 150,000 Stubs (ARV: 100 US\$)
- 5-8: 67,500 Stubs (ARV: 50 US\$)
- 9-16: 24,000 Stubs (ARV: 20 US\$)
- 17-32: 11,000 Stubs (ARV: 10 US\$)
- 33 64: 5,000 Stubs (ARV: 5 US\$)

4.3 Prizing delivery deadline

Winner has to contact ESL Support on the tournament page in order to claim his prize. Winners must claim prizes within 90 days of the completion of the Tournament. Prizes will be delivered to the winner within 90 days of winners claiming the prize.

• The admin team will have all the decision power over the situations that are not described in the Official Rules. According to the evidence and proofs collected on support or protest tickets, the admin team can punish with 1 and up to 6 penalty points, based on the global ESL Play penalty point catalogue available at

https://play.eslgaming.com/mlbtheshow/playstation/mlbtheshow20-ps4/rules/, depending on the case.

5. General Terms

Players' personal information will be subject to ESL's Privacy Policy and Cookie Policy, available at <u>https://www.eslgaming.com/privacypolicy</u> for the purposes listed therein. Furthermore, Players' personal information will be processed for the purpose of organizing, running and monitoring the competition and prize fulfilment, including, if Player wins a prize, publishing (i) their name on the winner(s) List and (ii) their name and country of residence online or in any other media in connection with the Competition.

Personal information will be processed in the United Kingdom or any other country in which, ESL, its subsidiaries, or third party agents operate. By entering the Competition, you consent that your personal information may be transferred to recipients in the United Kingdom and other countries that may not offer the same level of privacy protection as the laws in your country of residence or citizenship.

Participants have the right to access, withdraw, and correct their personal information. By participating in this Competition, each Participant further agrees, to the extent allowable under applicable law:

- to assume sole liability for injuries, including personal injuries and/or damage to property, caused or claimed to be caused by entering and/or participating in any tournament (including the Competition) or receipt, acceptance, possession, use or misuse of any prize or award; and
- 2. to release and hold harmless ESL, the MLB Entities, the MLB Players (as defined below) and each of their agents (all of the foregoing, collectively, the "Releasees") from any and all liability or any injury, loss, damage, right, claim or action of any kind arising from or in connection with or based on (a) this Competition and/or any Competition-related activity, (b) the receipt, acceptance, possession, use or misuse of any prize or award, and (c) publicity rights, copyright or trademark infringement, defamation or invasion of privacy; and
- 3. to indemnify the Releasees from and against any and all liability or any injury, loss, damage, right, claim or action of any kind arising from or in connection with such Participant's violation of these Official Rules.

The "MLB Players" shall be defined as the Major League Baseball Players Association ("MLBPA"), MLB Players, Inc. ("MLBPI"), and any Major League Baseball player, each of their respective parents, subsidiaries, affiliated and related entities, any entity which, now or in the future, controls, is controlled by, or is under common control with the MLBPA and/or MLBPI, and the owners, general and limited partners, shareholders, directors, officers, members, employees and agents of each of the foregoing entities.

By participating in this Competition, each Player acknowledges:

- 1. In regard to any prizes and any other products or services given by Tournament Organizer and its affiliates free of charge, Tournament Organizer shall only be liable for intent and gross negligence.
- 2. In all other cases, the Tournament Organizer shall only be liable to cases of intent and gross negligence. In case of slight negligence, however, Tournament Organizer is only liable for the breach of essential contractual obligations, such as delay or impossibility of performance, which Tournament Organizer can be made responsible for. The liability in the event of breach of such an essential contractual obligation is limited to the typical contractual damage, whose occurrence could be expected by Tournament Organizer upon conclusion of the contract on account of the circumstances known at that time. "Essential contractual obligations" as previously stated are those obligations whose fulfilment is essential to enable the proper implementation of the contract and the achievement of its purpose and whose observation you as an end consumer may rely upon. The foregoing limitations of liability shall not apply in the case of explicit guarantees by Tournament Organizer, in case of malice and injuries to life, body or health as well as in the case of mandatory statutory regulations.

- 3. That the Tournament Organizer's decisions will be final and binding on all matters related to this Competition.
- 4. The Competition is governed by the laws of the State of California and all claims must be resolved in the United States.

Nothing in these Official Rules shall have the effect to deprive you of the consumer protection rights granted to you by the laws of your residence that cannot be derogated from by agreement.

- 1. The Tournament Organizer reserves the right to cancel, suspend and/or modify the Competition, or any part of it, if any fraud, technical failures or any other factor impairs the integrity or proper functioning of the Competition, as determined by Tournament Organizer in its sole discretion. If terminated, Tournament Organizer may, in its sole discretion, determine the winners from among all non-suspect, eligible entries received up to time of such action using the judging procedure outlined above. Tournament Organizer, in its sole discretion, reserves the right to disqualify any individual it finds to be tampering with the entry process or the operation of the Competition or to be acting in violation of these Official Rules or those of any other Competition or in an unsportsmanlike or disruptive manner and void all associated entries. Any attempt by any person to deliberately undermine the legitimate operation of the Competition may be a violation of criminal and civil law, and, should such an attempt be made, Tournament Organizer reserves the right to seek damages and other remedies (including attorneys' fees) from any such person to the fullest extent permitted by law. Tournament Organizer's failure to enforce any term of these Official Rules shall not constitute a waiver of that provision.
- 2. By accepting any of the prizes, you acknowledge and agree that the Tournament Organizer and its designees (including but not limited to the MLB Entities and the MLB Players) have the right to use the below information and any other information provided in the Cup in the administration, marketing, and promotion of the Cup, without further consent or compensation to you, unless otherwise noted below:
- Background info: Full name, country of residency, age, platform, persona (including PSN ID) Social Media info: Twitter handle and Twitch account (if applicable)

THE PLAYERS ACKNOWLEDGE THAT GIVING AND TAKING BRIBES ARE ILLEGAL. THE TOURNAMENT ORGANIZER RESERVES THE RIGHT TO DISQUALIFY, AT ITS SOLE DISCRETION, ANY PLAYER THAT IS INVOLVED WITH ANY ILLEGAL ACTIONS. Nothing in these Official Rules shall be deemed to exclude or restrict any Winner's or Participant's statutory rights as a consumer.

Commercial Rights.

As between Player and Tournament Organizer, all commercial rights (including without limitation any and all marketing and media rights) relating to the Cup belong to Tournament

Organizer and its licensors.

Players shall not associate themselves with the Cup, ESL, PlayStation, the MLB Entities or the MLB Players in any commercial manner, nor use any intellectual property rights of those parties, nor shall they permit any third parties to do so, without the prior written consent of Tournament Organizer or the applicable rights holders, which consent may be granted or withheld in each of their sole discretion.

Any Participant or Participant ad sponsor wishing to carry out or facilitate any promotional or marketing activities with respect to the Cup, will need prior written consent from Tournament Organizer or from the respective rights holders, which may be granted or withheld in each of their sole discretion.

The recording and dissemination of images or footage of the Cup for commercial purposes by or on behalf of Players is strictly prohibited.

APPENDIX A: CODE OF CONDUCT

The below Code of Conduct applies to all Players in the Cup at all levels of the Competition unless otherwise specified. The Tournament Organizer reserves the right to levy penalties, sanction or disqualify any Player at its discretion.

PLAYER BEHAVIOR

Competitors must conduct themselves in a reasonable manner, maintaining an appropriate demeanor to spectators, members of the press, tournament administrators, and to other Players. These requirements apply to both offline and online behavior, including with respect to social media conduct and activity on live streams. All Players are expected to adhere to these standards of sportsmanship at all times.

DURING THE TOURNAMENT:

Without limiting the above, Players acknowledge and agree to the following:

Players will refrain from using vulgar or offensive language.

Abusive behavior, including harassment and threats is prohibited.

Physical abuse, fighting or any threatening action or threatening language, directed at any Player, spectator, official or any other person is prohibited.

Damage and/or abuse to game consoles, controllers, or any Competition equipment is prohibited.

Any action that interferes with play of a game, including but not limited to purposely breaking a game station, interfering with power, and abuse of in-game pausing, is prohibited and can result in match forfeiture and/or disqualification from the Competition Gambling, including betting on the outcome of games, is prohibited.

All Players must not disclose any confidential information provided by the Tournament Organizer or any of its affiliates to any other people or groups of people, including via social media.

No Players may accept any gifts, rewards, or compensation for services that are promised to be rendered in connection with competing in the Cup. The only exception to this rule is for Players with sponsors who are paying them based on their performance.

COLLUSION POLICY

Collusion is defined as any agreement among two or more Players to disadvantage other Players in the Competition. Collusion between Players is strictly prohibited. Any Players determined by the Tournament Organizer at any phase of the Cup to be engaging in Collusion will be removed from the Competition and forced to return any compensation and prizes they've received.

Examples of collusion include, but are not limited to:

Intentionally losing a match for any reason.

Playing on behalf of another competitor, including using a secondary account, to aid them in the Cup.

Any form of match-fixing.

Soft play, defined as a Player not trying their hardest in an attempt to allow an opponent to run up the score.

Agreeing to split prize money.

PENALTIES

Violation of any part of these Official Rules will, at the Tournament Organizer's election, result in (a) sanction(s) and/or (b) loss of winner status. All Players must follow the Tournament Organizer's directions. All decisions and rulings of the Tournament Organizer

are final and binding. The Tournament Organizer reserves the right to sanction any Player in competition at any level, at any time for any reason. Sanctions may include, in no particular order, the following:

- Warning
- Reprimand
- Forfeiture of single match
- Forfeiture of all matches
- Loss of awards (including prize money)
- Disqualification from the Cup

The Tournament Organizer also has the right to publicly announce penalties that have been levied on Players. Players who have been penalized by the Tournament Organizer hereby waive any right of legal action against the Cup and PlayStation, the MLB Entities, the MLB Players and/or any of their affiliates.

PLAYER SPONSORSHIP

Players in the Cup have the ability to acquire ad sponsors. Ad sponsorship acquisition is limited, however, to exclude certain categories and industries. If the ad sponsor falls under the below limited categories, then the ad sponsorship may not be displayed by the Player in conjunction with or during the Cup. Tournament Organizer and its designees reserve the right to update the below list at any time. The following is a non-exhaustive list of prohibited ad sponsors:

Gambling or gambling websites

Alcohol, Tobacco, and/or Non-"over-the-counter" Drugs

Firearms or any type of weapons

Pornographic or adult material

Products or services from direct competitors of PlayStation, its partners, and its other subsidiary brands

Direct competitors of PlayStation

Tournament Organizer reserves the right to prohibit any third party at their sole discretion. The Cup is in no way sponsored, administered, executed or produced by any of the MLB Entities or the MLB Players. Major League Baseball trademarks, service marks and copyrights are proprietary to the MLB Entities. Officially Licensed Product of MLB Players, Inc. MLBPA and MLBPI trademarks, copyrighted works and other intellectual property rights are owned and/or held by MLBPA or MLBPI and may not be used without the written consent of MLBPA or MLBPI. Visit MLBPLAYERS.com, the Players Choice on the web. All rights reserved.

APPENDIX B: COUNTRIES & AGE

Below is a comprehensive list of all eligible countries, their respective tournament region and minimum age required to participate:

Country	Region	minimum age for eligibility
Canada	North America	18
United States	North America	18